

VRUC GENERAL MANAGER'S UPDATE

For the most up to date information concerning the Valley Rural Utility Company, check our website at www.valleyruralutilityco.com or our Facebook page at Valley Rural Utility Co.

VRUC Water and Sewer bills are mailed to every customer by the end of each month and payment is due by the 20th. If you have not received your bill by the 2nd of the month please call the VRUC Office to get your balance due.

We have discussed a possible Greendale increase in sewer and water rates for a year now. It's been talked about at VRUC Board meetings as well as in certain General Managers articles. Well, the time has arrived. Beginning January 1, 2019 Greendale will be assessed an increase from the SDRSD and they will pass that along to all their customers, of which VRUC is one. With VRUC being a not for profit business and unable to absorb this, we will also pass the increase along to our customer as well.

The increase is going to be quite a substantial one. Greendale has spent many hours working on putting this increase into effect with as little burden as possible on their customers. The total increase amounts will be broken down over a 5-year period. In January 2019 Greendale will increase water rates 16%, and sewer rates 22.75%. They will increase water 4% each year after for four years. Sewer will be increased 2.65%, 2.45%, 2.45%, 2.45%.

So as to hold the increase to just once a year, VRUC is also going to put into effect our annual 2.5% operational increase along with the needed increase that will come from the Greendale rate increase. The total increase for water will be 7.422% for water and 7.379% for sewer. This will translate into an increase of \$3.83 for minimum bill users and an average family (5000 gallons) can expect an increase of around \$8.00 per month. Hopefully this will help VRUC customer's budget their yearly expenses.

Customers will see this increase in their bill that will be due March 20th, 2019.

Feel free to call the VRUC Office and discuss your questions with Floyd.

Thank You

Floyd Ogden

VRUC General Manager